Internal Memorandum

To: [hal.cio@seccdc.org](mailto:hal.cio@seccdc.org)

CC: [judge\_29@seccdc.org](mailto:judge_29@seccdc.org)

From: Team 9 <hal29@seccdc.org>

Date: 2/23/2019

Re: Incident Response Report 04

**PART ONE: COMPLETED UPON INITIAL DETECTION**

|  |  |
| --- | --- |
| Case Number: | IR-02232019-04 |
| Date & Time Incident Detected: | 02/23/2019 4:00 PM |
| Status: | Resolved |
| 1st Responder: | Matthew St. Hubin |
| Case Manager: | Michael Roberts |
| Attack Type: | Attrition Improper Usage: Any incident resulting from violation of an organization’s acceptable usage policies by an authorized user, excluding the above categories; for example, a user installs file sharing software, leading to the loss of sensitive data; or a user performs illegal activities on a system. |
| Trigger: | Malware Scan |
| Reaction Force and Lead: | **LEAD:** Michael Roberts  **Archivist:** Matthew St. Hubin |
| Notification Method: | Word of Mouth |
| Response Time: | 30 Minutes |
| Incident Detection  (Describe the events that resulted in the identification of a possible (candidate) incident. | |
| The incident was detected when the system administrator was performing a routine antivirus scan of the domain controller for potentially malicious software. | |
| Incident Containment Procedures (Describe the incident as it evolved once detected and classified and  the corresponding actions taken by the CSIRT Team members to contain the Incident | |
| 1. The malicious artifacts were quarantined, and disabled. 2. The malicious artifacts were archived and removed. 3. Software restriction policies were enforced to keep the binary indicators from running should it return. | |

**PART TWO: COMPLETED UPON INCIDENT RESOLUTION**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Time Incident was Resolved: 4:30 PM | | | | | | |
| Incident Recovery Procedures  (describe the actions taken by the CSIRT Team after the incident was contained  to recover lost, damaged or destroyed data, and to prevent re-occurrence.) | | | | | | |
| 1. Malware was archived following HAL malware containment procedure. 2. Other team members were informed of the issue in order to check their systems and whether it had the malware. 3. Ensured the malware never executed and was not able to interfere with any existing HAL data. | | | | | | |
| Recommended Changes to Incident Prevention Measures  (to prevent exposure, eliminate vulnerability, and mitigate damage in the future) | | | | | | |
| 1. Perform routine malware scans on all assets. 2. Regularly check system files for any malicious content. 3. Review Incident prevention measures on a regular basis to ensure they are being followed. | | | | | | |
| Was Data Lost? | N | Financial Impact: $ 0  (attach documentation as needed) | | | | |
| Was System Equipment Recovered? | | | Y | Returned to service? | | Y |
| Notes:  Checked the other windows machines to ensure this malware was not present on them. | | | | | | |
| Is the incident completely resolved /case closed? | | | | | Y / N | |
| Is Legal Recourse Required? | | | | | Y / N | |
| Report Submitted By: | | | | | Team 9 | |

Submit this form by email to [hal.ciso@seccdc.org](mailto:hal.ciso@seccdc.org) or [ciso@halcorp.biz](mailto:ciso@halcorp.biz), as appropriate, once the incident has been contained and within three (3) hours of initial detection.